AIG Philippines Insurance, Inc.

2015 CORPORATE GOVERNANCE REPORT

(This Report is in support of the responses of AIG Philippines Insurance, Inc. in the ASEAN Corporate Governance Scorecard for 2016)

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Preliminary remarks

This 2015 Corporate Governance Report is prepared by AIG Philippines Insurance, Inc. ("AIG Philippines" or "Company") in line with the adoption of the ASEAN Corporate Governance Scorecard by the Insurance Commission¹.

To avoid duplication of information, cross-referencing is made in some sections to the 2015 Audited Financial Statement and 2015 Amended General Information Sheet as well as the Amended Articles of Incorporation and Amended By-laws of AIG Philippines whose full text can be accessed on the Corporate Governance page of the Company's website at http://www.aig.com.ph

1. Company Structure

1.1. AIG Philippines, a subsidiary of AIG, Inc.

AIG Philippines is a subsidiary of the American International Group, Inc., ("AIG, Inc."), a company organized under the laws of the USA. AIG, Inc. is a leading international insurance organization serving customers in more than 100 countries and jurisdictions. For more information on AIG, Inc., you may visit www.aig.com

1.2. Shareholding Structure

AIG Philippines is a domestic corporation under Philippine laws although its shareholders are all foreign corporations. As of 31 December 2015, the Company is 62.08% owned by American International Overseas Limited, 32.05% owned by AIG Asia Pacific Insurance Pte. Ltd., and 5.85% owned by AIG Property Casualty International, LLC. The members of the Board of Directors only hold qualifying shares in the Company².

The Company has not undergone any extraordinary transactions such as mergers, acquisitions and/or takeovers.

2. Shareholders

Please refer to the 2016 General Information Sheet for the list of stockholders as of the date of the Annual Stockholders Meeting held on 11 April 2015.

¹ IC Circular Letters No. 14-2013 dated 3 May 2013 and No. 2015-23 dated 8 May 2015.

2.1. Right to Vote

Sec.2, Art. II of the Company's By-laws, as amended, entitles each stockholder to one vote for each share of stock standing in his name on the books of the Company.

In the election of directors, each stockholder is entitled to cumulate his votes in the manner prescribed by law.

Each stockholder, as a matter of right, can nominate candidates for board of directors.

² 2015 Audited Financial Statement and 2015 Amended General Information Sheet

3. Board of Directors

3.1. Members of the Board of Directors

Name	Position	Nationality	Date of First Appointment
*Roberto Romulo	Chairman	Filipino	21 June 2000
Mark Lwin	President & CEO	American	1 July 2013
Wilfredo Pangilinan	Member	Filipino	19 March 1997
Matthew James Harris	Member	Australian	22 March 2013
Jon-Paul Jones	Member	British	22 February 2013
*Emmanuel Bautista	Member	Filipino	8 August 2014
*Rene Buenaventura	Member	Filipino	8 August 2014

^{*}Independent Director

3.2. Professional Background

Roberto Romulo

Education

He is a graduate of Georgetown University with a degree in Bachelor of Arts in Political Science and the Ateneo de Manila University with a degree in Bachelor of Laws.

Experience

He is the incumbent Chairman of the Board of Directors of AIG Philippines Insurance, Inc.

He is likewise the Chairman of PETNET Inc., MediLink Network Inc., and Nationwide Development Corporation (NADECOR).

He also holds board memberships in the following corporations: A. Soriano Corporation, Philippine Long Distance Telephone Co (PLDT), Equicom Savings Bank, Robinsons Retail Holdings, Inc., Maxicare Healthcare Corporation, and McLarty Associates (formerly Kissinger McLarty Associates).

He began his professional career at IBM Corp. in New York City in 1965. During this time, he held various marketing and management positions in New York, Thailand (Managing Director) and the Philippines (President and GM).

He joined government service in June 1989 when he was appointed Ambassador to Belgium, Luxembourg and the Commission of the European Communities. In 1992, he was appointed Foreign Minister. In 1995, he rejoined the private sector and was elected as Chairman of PLDT, and Vice-Chair of San Miguel International. He was Chairman of Interpharma Investments Ltd. (Zuellig Pharma) from 1997 to

2007. He was a board member of MIH (a subsidiary of NASPERS, a South African Company) from 2002 to 2013). From 2003 to 2010, he was an independent director of Singapore Land and UIC.

In 1996, he was the founding chairman of the APEC Business Advisory Council and continued as chairman of the Philippine Representation until 2010. From 1999 to 2001, he was chairman of the e-ASEAN Task Force. From January 2001 to January 2007, he was probono senior advisor (on international competitiveness) to former President Gloria Arroyo.

He is the Chairman of the Board of the following non-profit foundations: Carlos P. Romulo Foundation for Peace and Development, Zuellig Family Foundation, Foundation for IT Education and Development (FIT-ED), Philippine Foundation for Global Concerns and Asia-Europe Foundation of the Philippines. He is an Honorary Adviser of the Asia New Zealand Foundation and a trustee of the US-Philippines Society.

As a diplomat, he has been decorated by the Governments of Belgium, Thailand, Spain, Chile, France and the Philippines.

Mark Lwin

Education

He has MBA and MA degrees from The George Washington University, Washington, D.C and holds a BA degree from the University of Texas at Austin, Texas.

Experience

He is currently the President and CEO of AIG Philippines Insurance, Inc.

Previously, he was the CEO of AIG Shared Services (Malaysia) ("AIGSS Malaysia"). During his tenure, AIGSS Malaysia grew from new entrant to 1,000+ employees in three (3) years. AIGSS Malaysia was able to provide high-value insurance, administrative, and financial services to AIG companies around the globe. He also became the Senior Vice-President of the General Insurance Operations for AIG Shared Services Corporation (Philippines) ("AIGSS Philippines"). He led the growth and transformation of the delivery center in AIGSS Philippines into a global, shared services center during his six-year tenure in Philippines.

He has more than 25 years of management experience in the USA and international businesses. He led operations for a US healthcare information technology company, was a Six Sigma Black Belt for GE Capital, and was an officer in the US Marine Corps.

Wilfredo Pangilinan

Education

He is a Certified Public Accountant and graduated from the University of Santo Tomas. He completed his Masters of Business Administration from the University of the Philippines in 1999.

Experience

He is currently the Senior Vice President and Chief Financial Officer of AIG Philippines Insurance which he joined in November 1992.

In 1982, he started his career as a public accountant with Sycip, Gorres, Velayo and Co. (a member firm of Arthur Andersen & Co. at the time) and spent 10 years in different capacities in the audit division of the firm until he left as an audit manager. As part of that stint, he worked at the Bermuda office of Arthur Andersen for 18 months. To date, he worked with many insurance engagements.

Matthew James Harris

Education

He completed his Executive Finance Program at Mt. Eliza Business School in Melbourne.

Experience

He is currently the CEO of AIG Asia Pacific Insurance Pte. Ltd. of Singapore, and is

the Head of Country Operations for South East Asia.

Prior to his appointment as CEO in AIG Asia Pacific Insurance Pte. Ltd., he was the CEO of AIG Malaysia Insurance Berhad in August 2010.

From December 2008 to July 2010, he was the Chief Executive Officer of AIG Insurance New Zealand Limited. During this time, he was a member of AIG's Regional Audit and Investment Committees as well as a Board Member of the Insurance Council of New Zealand.

Prior to joining AIG, he was based in Mumbai, India as Chief Representative for the Insurance Australia Group (IAG). He played a key role in securing State Bank of India as IAG's joint venture partner.

He has more than 25 years' experience in the insurance industry having started his career as a Claims and Underwriting Technician at Commercial Union Insurance. Over the years, he has worked in many disciplines within the industry and in several locations including London, Melbourne, Sydney and Tasmania.

Jon-Paul Jones

Education

He completed Bachelor of Computer Science at the Warwick University, UK.

Experience

He is presently the Chief Executive Officer (CEO) and President of PT AIG Insurance Indonesia (AIG Indonesia) with responsibility for all matters of the Indonesia insurance company, including strategy, regulatory compliance, risk management, operational excellence, distribution management, and financial achievement.

Prior to his assignment in Indonesia, he was the CEO and President of AIG Philippines Insurance, Inc. as well as the General Manager and CEO of AIG Shared Services Corporation (Philippines).

He has more than 23 years' experience during which he has worked in many disciplines within the industry and in several locations including London, Tokyo, Hong Kong, Singapore, Philippines, as well as his current host location in Indonesia.

With a solid understanding of AIG corporate business and rich experiences in South East Asia markets, he has successfully built a strong foundation for sustainable profitable growth.

Emmanuel Fernando Bautista

Education

He is a graduate of the Ateneo de Manila University, with a Bachelor of Science degree in Management Engineering. He completed his Masters in Business Administration at Georgetown University in Washington D.C., USA.

Experience

Currently, he is the Chairman and President of Deutsche Regis Partners, Inc., an affiliate of the Deutsche Bank Group, where he has worked since 1994. He also holds directorships in the following companies: Philippine Stock Exchange Inc., Securities Clearing Corporation of the Philippines, Philippine Depository Trust Corporation, and Ketmar, Inc.

Previous professional positions include: Financial Analyst at Philippine American Investments Corporation from 1982 to 1984, Manager of International Audit Group at PepsiCo., Inc. in New York from 1986-1988, and the Head of Strategic Planning of PepsiCo Philippines from 1989 to 1994.

Rene J. Buenaventura

Education

He is Certified Public Accountant and graduated Summa Cum Laude for Bachelor of Arts, Major in Behavioral Sciences and Bachelor of Science in Commerce in De La Salle University in the Philippines. He also earned his Masters in Business Administration from the same university.

Experience

He is the incumbent Vice Chairman of Equicom Manila Holdings, Inc., a holding company for businesses engaged in healthcare, banking and finance and information technology.

He is a banker by profession and was previously the President of Equitable PCI Bank, the third largest bank in the Philippines before its merger with Banco de Oro in 2006. He also held the following positions: Independent Director of UBS Philippines, Inc., Director and Member of the Executive Committee of Maxicare Healthcare Corporation, Vice Chairman

of Algo Leasing and Finance Company, and President of Cliveden Management Corporation.

3.3. Independent Directors

As of the 2016 Annual Stockholders Meeting of AIG Philippines, out of the 7 members of the Board, 3 are independent directors: (1) Mr. Roberto R. Romulo, Chairman of the Board; (2) Mr. Emmanuel Fernando O. Bautista; and (3) Mr. Rene J. Buenaventura.

As independent directors, they are not employees of any of the subsidiaries or affiliates of AIG, Inc. and they are independent of the Company's management and substantial shareholders.

3.3.1. Business Relationships

As matter of policy across all AIG entities, including AIG Philippines, all candidates for independent director are screened and evaluated by AIG. One of the screening questions is to indicate any entity of which the candidate is serving or has served as a director or trustee of such entity whether publicly listed or not.

The current independent directors of the Company do not hold more than five board seats in any publicly-listed companies.

Kindly refer to the Professional Background of the independent directors in Item 3.2 of this Report for the list of the entities where they are serving or had served as director.

As regards the non-independent directors of the Company, they do not serve on any board of a publicly listed company.

3.4. Election and Term of Office

The members of the Board of Directors are elected at the annual meeting of the stockholders to serve until their successors have been elected and have been qualified³.

In compliance with the regulation of the Insurance Commission, effective in December 2014, no independent director can serve for more than 5 consecutive years. After the 5-year period, the independent director is ineligible for election unless the independent director has undergone a cooling off period of 2

³ Sec.1, Art.III, By-laws, as amended.

⁴ IC Circular Letter No. 2014-49 dated 11 December 2014 *re* Term Limits for Independent Directors.

years. After such cooling off period, the independent director is eligible to serve for another 5 consecutive years. After serving as independent director for 10 years, the independent director is perpetually barred from being elected as such in the Company.

3.5. Roles and Responsibilities of the Board

As provided under the Company's bylaws, the corporate powers of the corporation are exercised, and the property and business of the corporation are managed, by the Board.

The types of decisions requiring board approval can be gleaned from the excerpt of the Minutes of the Board of Directors Meeting held on 18 March 2015. The excerpt is found in Appendix A of this Report.

Also, the BOD monitors and oversees the implementation of the Company's strategy in 2015 in line with the Global business strategy of AIG, Inc. This can be gleaned from the excerpt of the Minutes of the Board of Directors Meeting held on 4 February 2016. The excerpt is found in Appendix A of this Report.

3.5.1. Chairman of the Board

The elected Chairman of the Board during the BOD Organizational Meeting held on 18 March 2015 is Mr. Roberto Romulo, an Independent Director. The role of Chairman of the Board and CEO are assumed by different persons. The Company's CEO is Mr. Mark Lwin.

The Chairman of the Board has not been the Company's CEO in the last 3 years. Kindly refer to the Company's General Information Sheet for years 2013-2015 as posted in http://www.aig.com.ph/about-us#pr cr cr inpagetitle 0

3.6. Code of Business Conduct and Ethics

The Board of Directors of AIG
Philippines is expected to adhere to the
principles and policies set forth in the AIG
Director, Executive Officer and Senior Financial
Officer Code of Business Conduct and Ethics
("Code"). This company-wide Code embodies
the commitment of American International
Group, Inc. and its subsidiaries like AIG
Philippines. The full text of AIG Director,
Executive Officer and Senior Financial Officer
Code of Business Conduct and Ethics can be
accessed at the website of AIG, Inc. below:

http://www.aig.com/Chartis/internet/US/en/CoC-DO-SFO tcm3171-484845.pdf

Section XIV of the Code addresses compliance with the Code as well as the reporting procedure for any potential or existing issue or whenever there is doubt in the application of the Code.

4. Board Level Committees

The Company has four (4) board level committees:

- (a) Audit Committee
- (b) Nominating Committee
- (c) Remuneration Committee
- (d) Risk Oversight Committee

4.1. Committee Charters

The summary of the charters of each board level committee is found in Annex B of this Report.

4.2. Board Committee Membership

The following are appointed by the Board of Directors of AIG Philippines during its organizational meeting held on 18 March 2015 to hold office as chairman and/or member of the committee for one (1) year or until their successors are duly elected and qualified:

(a) Audit Committee

Emmanuel Bautista	Chairman
Rene Buenaventura	
Mark Lwin	

(b) Nominating Committee

Roberto Romulo	Chairman
Rene Buenaventura	
Mark Lwin	

(c) Remuneration Committee

Roberto Romulo	Chairman
Emmanuel Bautista	
Mark Lwin	

(d) Risk Oversight Committee

Rene Buenaventura	Chairman
Emmanuel Bautista	
Mark Lwin	
Wilfredo Pangilinan	
Michelle Annie Comia	

Note that the chairman of each committee is an independent director. Further, majority of the membership of the Audit, Remuneration and Nominating Committees are independent directors.

The profile of the members of the Audit Committee is found in Item 3.2 of this Report. Note that Mr. Rene Buenaventura, a member of

the Audit Committee and an independent director, has more than sufficient accounting qualification or experience.

5. Meeting of the BOD and Board Level Committees

The scheduling of the meetings of BOD and board level committees was done by the Corporate Secretary of the Company before the start of the year.

5.1. Attendance of the BOD Meetings held in 2015

Director	Regular Meeting 4 Feb 2015	Regular & Organizational Meeting 18 Mar 2015	Regular Meeting 29 Jul 2015	Regular Meeting 27 Oct 2015
Roberto Romulo	✓	✓	✓	✓
Mark Lwin	✓	✓	✓	✓
Jon-Paul Jones	✓	✓	✓	✓
Matthew James Harris	✓	-	✓	✓
Wilfredo Pangilinan	✓	✓	✓	✓
Rene Buenaventura	✓	✓	✓	✓
Emmanuel Bautista	-	✓	✓	✓

Note that each director has attended at least 75% of all the board meetings held in 2015.

5.2. Attendance of the Audit Committee Meetings held in 2015

Members	AC Meeting 4 Feb 2015	AC Meeting 18 Mar 2015	AC Meeting 29 Jul 2015	AC Meeting 27 Oct 2015
Emmanuel Bautista	-	✓	✓	✓
Rene Buenaventura	✓	✓	✓	✓
Mark Lwin	✓	✓	✓	✓

6. Corporate Secretary

6.1. Corporate Secretary Profile

Ma. Adelina S. Gatdula

Date of First Appointment

2 June 2009

Education

She obtained her Bachelor of Laws from the University of the Philippines in 1987, and Bachelor of Arts in Economics (cum laude) also from the same university in November 1982.

Experience

She joined Picazo Buyco Tan Fider & Santos Law Office in September 1989 and became a Partner in July 1995. Prior thereto, she worked as a Confidential Attorney of Justice Irene R. Cortes in the Supreme Court.

She represents private companies engaged in real estate development and services, outsource business processing, software development, finance, investment, insurance and insurance brokerage and consultancy, manufacturing and trading, and radio broadcasting, in a wide array of corporate and financial matters, and various condominium corporations and non-government religious and charitable organizations.

6.2. Roles and Responsibilities

In 2015, the Corporate Secretary played a significant role in supporting the board in discharging its responsibilities.

As mandated by Section 7, Article V of the Company's By-laws, as amended, the Secretary had attended all meetings of the stockholders, the board, and the board committees of the Company. The Secretary ensured that notices and meeting materials were received by all stockholders or directors at least five business days in advance of the meeting.

7. AIG Corporate Governance Policy

7.1. Adoption of the AIG Corporate Governance Policy AIG Philippines has adopted the AIG Corporate Governance Policy ("CG Policy") of its parent AIG, Inc.

Also, the Corporate Governance Guidelines of AIG, Inc. effective in March 2016 can be accessed at http://www.aig.com/about-us/corporategovernance

7.2. BOD Composition

Under the CG Policy, the composition of the board must reflect the range of skills, knowledge and experience necessary for such board to be effective.

7.2.1. Diversity

AIG Philippines values diversity of experience to meet the board composition requirement in the CG Policy.

7.3. Selection of Directors

Article VI of the Amended Articles of Incorporation of the Company provides that the number of directors shall be 9. As of 31 December 2015, the Board is composed of 7 members, 4 of whom are employees of AIG and the remaining 3 are independent directors.

The 4 employee-directors were appointed internally while the 3 independent directors were selected in accordance with the screening and approval procedure in the CG Policy.

In appointing independent directors, screening techniques such as conducting interviews and reference checks are conducted. From the shortlisted candidates, the local and the regional management of the Company select one candidate to be appointed.

7.4. Orientation Programmes for Directors

Under Section 4.1.1.4 of the CG Policy, trainings are offered to directors at least once per year and directors must make reasonable efforts to attend at least one training course per year and which may be, from time to time, supplemented with additional appropriate training.

The local legal counsel of AIG Philippines also provides newly appointed directors of the Company with the corporate organizational documents of the Company, the general guidance on fiduciary duties of directors in the Philippines and the AIG Director, Executive Officer and Senior Financial Officer Code of Business Conduct and Ethics. Independent directors are also provided with the AIG Insider Trading Policy and the AIG Code of Conduct.

8. AIG Code of Conduct

AIG, Inc., along with its affiliates and subsidiaries, which includes AIG Philippines is committed to conducting its business in accordance with the highest ethical standards and in full compliance with all applicable laws and regulations in the United States, the Philippines and in other jurisdictions in which AIG operates or does business.

The full text of the AIG Code of Conduct is available at:

http://www.aig.com/aboutus/corporategovernance/code-of-conductenglish

and the full text of the AIG Third Party Code of Conduct is accessible at:

http://www.aig.com/content/dam/aig/americacanada/us/documents/corp-governance/codeof-conduct/aig-thirdparty-coc-english.pdf

8.1. Corporate Objectives

As stated in the AIG Code of Conduct, at the core of AIG's business is a promise to stand behind its products and services. Personal and organizational integrity are critical to delivering on this promise and protecting its reputation.

For more details, refer to page 5 of the AIG Code of Conduct.

8.2. Non-Retaliation Policy and Discipline

The Company prohibits retaliation against any employee for making a good faith report of actual or suspected violation of the AIG Code of Conduct, other AIG Policy, or applicable laws or regulations.

Violation of the AIG Code of Conduct may be a ground for disciplinary action. Failure to promptly report known violations may also be a violation of the Code. This is so as such failure may put AIG's reputation at risk.

For more details, including the reporting procedure for complaints by employees concerning illegal and unethical behavior,

refer to pages 7 and 8 of the AIG Code of Conduct.

8.3. Safe, Health and Secure Workplace

The Company is committed to conducting business in a manner that protects the health, safety and security of employees and customers. The Company is also committed to avoiding security breaches, threats, losses and theft and requires that all employees remain vigilant in the workplace and while carrying out AIG business. Employees are required to notify the management of any issue that may impact the Company's security, emergency readiness, or fire and life safety preparedness.

For more details, refer to pages 10 and 11 of the AIG Code of Conduct.

8.4. Addressing Customer Welfare

The Company competes vigorously to create new opportunities for its customers and seeks competitive advantage only through legal and ethical business practices. The Company strives to fulfill its commitments to its customer in the following:

- Customer privacy and data security – AIG Philippines will not compromise a customer's trust by disclosing Customer Confidential Information.
- Conflicts of interest Employees always make decisions in the best interest of the Company and its customers, and will not advance personal interest.

For more details on customer welfare, refer to pages 12 to 15 of the AIG Code of Conduct.

8.5. Supplier Diversity and Safeguarding Creditor's Rights

The Company values suppliers that share AIG's dedication and commitment to diversity and social responsibility.

The Company performs appropriate due diligence regarding potential suppliers and independent contractors prior to engaging their services.

In safeguarding the rights of suppliers, third parties, including creditors, the Company is committed to treat them with respect and consideration.

For more details on supplier diversity policy and fair dealing policy of the Company, refer to pages 17 to 20 of the AIG Code of Conduct.

8.5.1. AIG Third Party Code of Conduct

This Third Party Code of Conduct applies to all third parties engaged by AIG Philippines. In addition to the obligations of suppliers (third parties) assume in contractual agreements with the Company, AIG expects all suppliers to meet certain standards and expectations. Among these are supplier's compliance with anti-corruption laws, international economic sanctions laws and regulations, anti-trust and competition laws, anti-money laundering and data privacy and security laws and regulations.

A copy of this Code is provided to all third parties at the time of engagement or within a reasonable time thereafter.

The full text of the AIG Third
Party Code of Conduct is available at
http://www.aig.com/content/dam/a
http://www.aig.com/content/dam/a
http://www.aig.com/content/dam/a
http://www.aig.com/content/dam/a
http://www.aig.com/content/dam/a
http://www.aig.com/content/dam/a
http://www.aig.com/conduct/aig-thirdparty-coc-english.pdf

8.6. Sustainability and Charitable Contributions

AIG's environmental insurance
operations lead the way in providing
solutions that promote a cleaner and safer
environment. AIG insurance businesses
have a long history of helping its
customers recover from natural disasters.

AIG Philippines give back to the communities it serve by organizing and supporting volunteer activities and outreach programs. AIG also provides its employees with Volunteer Time Off to support activities that enhance and serve communities in which employees work.

In 2015, AIG Philippines, through a partnership with Habitat for Humanity, helped the victims of typhoon Haiyan by turning over new houses for 63 families at Barangay Margen in Ormoc, Leyte. During the holiday season, a gift giving drive was also opened to employees of AIG

Philippines to further assist the same families in furnishing their new homes with their basic needs. For more details on this corporate charitable activity, refer to Annex C of this Report.

Also, for more details on the Company's efforts in promoting sustainable development and in interacting with communities it serves under AIG Code of Conduct, refer to page 25 of the Code.

8.7. Anti-Corruption Programmes and Procedures

AIG Philippines employees, agents or independent contractors are prohibited under the AIG Code of Conduct to use improper means to influence another's business judgment. No employee, agent or independent contractor may provide bribes or other improper benefits to another person in order to obtain or retain business or an unfair advantage in any business interaction.

Payments or promises to pay something of value to obtain or retain business or otherwise secure an improper advantage must never be made to a government official or employee. Government officials may include employees of enterprises that are controlled or owned in whole or in part by a government.

Anti-Corruption laws also prohibit the creation of inaccurate or false books and records and they require companies to develop and maintain adequate controls regarding corporate assets and accounting. All employees and officers, no matter where they are located, are required to comply with the U.S. Foreign Corrupt Practices Act, in addition to the anti-corruption laws of the country in which they are located.

Any employee who has knowledge of, or in good faith suspects, a violation of any of these laws, regulations, or Policies must report them promptly to the business unit compliance officer.

For more details on the Company's anticorruption programmes and procedures, refer to page 29 of the AIG Code of Conduct.

8.7.1. AIG Global Anti-Corruption Policy

In addition to the AIG Code of Conduct, the Company also adopted the AIG Global Anti-Corruption Policy. Under the Policy, certain agreements, including agreements to engage third parties that may interact with Governments or Government Officials on AIG's behalf and all joint venture partnerships, shall contain anti-corruption terms and conditions.

Prior to engaging or doing business with a third party or joint venture partner, the Policy requires that the Company's Compliance Officer to work with the appropriate AIG function or department to conduct due diligence to verify that the third party or joint venture partner does not present heightened legal, regulatory, or reputational risk for AIG.

9. AIG Related-Party Transactions Approval Policy

AIG Philippines adheres to AIG, Inc.'s relatedparty transactions approval policy which contains the policies and procedures governing the review and approval of Related-Party Transactions.

For a copy of the full text of the policy, you may access it at:

http://www.aig.com/content/dam/aig/americacanada/us/documents/about-us/related-partytransactions-approval-policy-brochure.pdf

10. Employee Trainings

AIG Philippines has always been committed to providing local talent with a positive business environment, leadership opportunities, and fair compensation. The Company provides employees with opportunities to learn and excel at their jobs, and grow with the organization. To fulfill this commitment, the Company offers several development programmes and trainings for its employees. For the list of trainings available to employees in 2015, refer to Annex D of this Report.

11

AIG PHILIPPINES INSURANCE, INC.

(Company Registration Number 18389)

MINUTES OF THE ORGANIZATIONAL MEETING OF THE BOARD OF DIRECTORS (No. 3 of 2015)

The organizational meeting of the Board of Directors of AlG Insurance Philippines, Inc. (the "Company" or the "Corporation" or "AlG Philippines") was held at the Board Room, 47th Floor, PBCOM Tower 6795 Ayala Avenue cor. V. A. Rufino Street, 1226 Makati City, 18 March 2015, at 11:15 a.m. (Philippines).

Members in Attendance: Mr. Roberto R. Romulo (Chairman)

Mr. Mark Randall Lwin

Mr. Jon-Paul Jones (via teleconference)

Mr. Wilfredo R. Pangilinan

Mr. Emmanuel Fernando O. Bautista

Mr. Rene J. Buenaventura

In Attendance: Mr. Stuart Farguharson

Ms. Michelle Annie Comia Ms. Farah Del Valle-Repol

Ms. Ma. Adelina S. Gatdula (Picazo Law) Ms. Ma. Celia H. Poblador (Picazo Law)

- 1. The meeting, being quorate, proceeded.
- The Chairman of the Board, Mr. Roberto R. Romulo, called the meeting to order and presided over the same. Ms. Ma. Adelina S. Gatdula, the Corporate Secretary, recorded the minutes of the meeting.

The Director who joined the meeting via teleconference confirmed that (i) he is attending the meeting through the use of a telephone with teleconferencing capabilities, (ii) he received the agenda and materials of this meeting, and (iii) he can clearly hear the other Directors and attendees participating in the meeting.

3. Election of Officers and Appointment of President for 2015

Upon motion duly made, seconded and unanimously carried, the Board -

"RESOLVED, that the following individuals be, as they are hereby, elected to the positions opposite their names, to hold office for one (1) year or until their successors are duly elected and qualified:

Roberto R. Romulo Chairman of the Board

Mark Randall Lwin President & Chief Executive Officer

Wilfredo R. Pangilinan Senior Vice-President, Finance &

Accounting

Rowena R. Barroso Senior Assistant Vice-President &

Treasurer

Michelle Annie Comia

Assistant Vice-President & Risk &

Compliance Officer

Ma. Adelina S. Gatdula

Corporate Secretary"

4. Appointment of Chairman and Members of the Committees

"RESOLVED, that the following individuals be, as they are hereby, appointed to the following committees, to hold office for one (1) year or until their successors are duly elected and qualified:

Audit Committee

Emmanuel Fernando O. Bautista

(Chairman)

Rene J. Buenaventura

Mark Randall Lwin

Remuneration/Compensation Committee

Roberto R. Romulo

(Chairman)

Emmanuel Fernando O. Bautista

Mark Randall Lwin

Nominating Committee

Roberto R. Romulo

(Chairman)

Rene J. Buenaventura

Mark Randall Lwin

Risk Oversight Committee

Rene J. Buenaventura

(Chairman)

Emmanuel Fernando O. Bautista

Mark Randall Lwin

Wilfredo R. Pangilinan

Michelle Annie Comia"

5. Grant of Blanket Authority to Mr. Mark Randall Lwin and Mr. Wilfredo R. Pangilinan to Act for and on behalf of the Company

Upon motion duly made and seconded, the Board -

"RESOLVED, that any one (1) of Mr. Mark Randall Lwin, President and Chief Executive Officer, and Mr. Wilfredo R. Pangilinan, Senior Vice-President

Xxxxxxxxxxxxx

6. Reaffirmation of Statements in Relation to Conflicts of Interest and Business Ethics

Upon motion duly made, seconded and unanimously carried, the Board -

Xxxxxxxxxxxxx

7. Brand Awareness Plan for 2015

Mr. Mark Randall Lwin highlighted some key public activities in corporate communications that the Company will be conducting in the following months.

Xxxxxxxxxxxxx

8. <u>Date of Next Meeting</u>

Ms. Gatdula advised the directors that the next meeting shall be held on 29 July 2015.

9. Closure

There being no further business, the Board meeting was adjourned.

CERTIFIED CORRECT:

MA. ADELINA S. GATDULA

Corporate Secretary

ATTEST:

ROBERTO R. ROMULO

Chairman of the Board

N-PAUL JONES

Director

EMMANUEL FERNANDO O. BAUTISTA

Director

MARK RANDALL LWIN Director

WILFREDOR. PANGILINAN

Director

RENE J. BUENAVENI URA

Director

AIG PHILIPPINES INSURANCE, INC.

(Company Registration No. 18389)

MINUTES OF THE REGULAR MEETING OF THE BOARD OF DIRECTORS (No. 1 of 2016)

The regular meeting of the Board of Directors of AlG Philippines Insurance, Inc. (the "Company" or the "Corporation" or "AlG Philippines") was held at the Board Room, 47th Floor, PBCOM Tower, 6795 Ayala Avenue cor. V. A. Rufino Street, 1226 Makati City, 4 February 2016, at 10:00 a.m. (Philippines).

Members in Attendance:

Mr. Roberto R. Romulo (Chairman)

Mr. Mark Randall Lwin

Mr. Matthew James Harris (via teleconference)

Mr. Wilfredo R. Pangilinan

Mr. Emmanuel Fernando O. Bautista

Members not in Attendance:

Mr. Rene J. Buenaventura

Mr. Jon-Paul Jones

In Attendance:

Ms. Michelle Annie Comia Ms. Farah Del Valle-Repol

Ms. Ma. Adelina S. Gatdula (Picazo Law) Ms. Ariane Mae V. Vallada (Picazo Law)

- 1. The meeting, being quorate, proceeded.
- 2. The Chairman of the Board, Mr. Roberto R. Romulo, called the meeting to order and presided over the same. Ms. Ma. Adelina S. Gatdula, the Corporate Secretary, recorded the minutes of the meeting.

3. Approval of Minutes of Board Meeting held on 27 October 2015

The minutes of the regular meeting of the Board of Directors held on 27 October 2015 was approved.

4. Matters Arising from Minutes of Board Meeting held on 27 October 2015

There were no new matters arising from the minutes of the previous meetings that were discussed.

5. Note Disclosure of Directors' Interests

Mr. Romulo disclosed that he is now a member of the Board of Directors of Maxicare.

6. Management Report

Mr. Mark Randall Lwin began his report by discussing some of the strategy changes that AIG has announced globally in order to apprise the Board of where the AIG Parent Company is going as well as the expected impact locally.

Mr. Lwin invited Mr. Matthew James Harris to give some updates on the AIG announcement; thereupon Mr. Harris discussed the following key points:

Xxxxxxxxxxxxx

Xxxxxxxxxxxx

Mr. Lwin also announced that the Company released the donation to Habitat for Humanity and launched the 2nd phase of the Typhoon Yolanda relief efforts, specifically, extending sustainable building of communities in Ormoc. Upon clarification from Mr. Romulo on whether the government has been able to give the land to the Yolanda victims, Mr. Lwin reported in the affirmative and said that in June 2015 the Company already turned over a village just outside of Ormoc. Phase 2 of the Company's investment on the Typhoon Yolanda efforts includes drainage, plumbing and paving of roads.

Mr. Romulo inquired on whether the focus now of the Company is on Habitat for Humanity. Mr. Lwin confirmed this and said that the overall theme for AIG Philippines is "Building Resilient Communities" which also ties in with the commercial focus of the business. Specifically, majority of the funding will go to Habitat for Humanity aimed at building effective communities as a whole and not just houses.

- 7. XXXXXXXXXXXXX
- 8. Xxxxxxxxxxxxxx
- 9. Xxxxxxxxxxxxxx
- 10. Xxxxxxxxxxxxxx

11. Date of Next Meeting

Ms. Gatdula advised the Board that the schedule of the next meeting will be on 11 April 2016.

12. Any Other Business

There were no other business discussed in the meeting.

13. Closure

There being no further business, the Board meeting was adjourned.

CERTIFIED CORRECT:

MA. ADELINA S. GATDULA
Corporate Secretary

ATTEST:

ROBERTO R. ROMULO Chairman of the Board

MINUTES READ AND APPROVED:

MARKERANDALL LWIN

Director

MATTHEW JAMES HARRIS

Director

WILFREDO R. PANGILINAN

Director

EMMANUEL FERNANDO O. BAUTISTA

Director

ANNEX B

AUDIT COMMITTEE CHARTER

Purpose

The purpose of the Audit Committee of the Board of Directors ("Board") is to:

- (a) Provide oversight over the Company's internal and external auditors;
- (b) Monitor, review and evaluate the effectiveness and adequacy of the Company's internal control system; and
- (c) Foster and encourage a corporate environment of strong fiscal accountability, high ethical standards and compliance with laws and regulations.

Authority

The Committee is authorized by the Board to:

- (a) Investigate or cause to be investigated any matter within its scope of responsibility. The Board has mandated management and employees to cooperate fully with the Committee members.
- (b) Recommend the appointment and removal of external auditors.
- (c) Recommend resolutions of any disagreements between management and the external auditor regarding financial reporting.
- (d) Monitor the system of internal controls and corporate compliance with laws, regulations and code of ethics, specifically when it relates to mandates by the Insurance Commission.
- (e) Serve as direct channel of communication to the Board for the internal auditors, compliance officers, and general counsel.
- (f) Hire independent advisers when necessary.

Composition and Term of Office

The Committee shall be composed of at least three (3) members, majority of whom shall be independent directors. The members of the Committee, including the Chairman, shall be elected by the Board. The Chairman shall be an independent director.

The Chairman and members of the Committee shall be elected by the Board and shall serve until their successors are determined and qualified.

Meetings

The Committee shall meet at least four (4) times during the year or as often as may be necessary.

The minutes shall be signed by the Chairman of the Committee and the Corporate Secretary and shall be made available prior to the next meeting and approved therein.

NOMINATING COMMITTEE CHARTER

Purpose

The Nominating Committee (NC) shall assist the Board of Directors ("Board") of AIG Philippines Insurance, Inc. ("Company") in fulfilling its duties and responsibilities by:

- (a) ensuring the establishment of procedures for the selection and recommendation of candidates suitable for appointment to the Board as well as to other positions requiring appointment by the Board.
- (b) ensuring that the Board is comprised of individuals who are best able to discharge the responsibilities of a Director.

Responsibilities

The main responsibility of the Committee is to assist the Board to ensure it is comprised of Directors and other officers/positions requiring appointment by the Board with the appropriate mix of skills, experience and expertise to discharge its mandate effectively.

Composition and Term of Office

The Committee shall consist of at least three (3) members of the Board, majority of whom shall be independent directors. The Chairman shall be an independent director.

The Chairman and members of the Committee shall be elected by the Board and shall serve until their successors are determined and qualified.

Meetings

The Committee shall meet at least twice during the year or as often as at it may consider necessary.

The minutes shall be signed by the Chairman of the Committee and the Corporate Secretary and shall be made available prior to the next meeting and approved therein.

REMUNERATION COMMITTEE CHARTER

Purpose

The purpose of the Remuneration/Compensation Committee (RC) of the Board of Directors is to assist the Board in providing reasonable compensation to the executives and employees by:

- (a) ensuring that appropriate remuneration policies are in place which are designed to meet the needs of the Company and to enhance corporate and individual performance; and
- (b) ensuring that the salaries and benefits being provided by the Company are up-to-date, competitive and in compliance with the minimum standards provided under the law and relevant regulations.

Responsibilities

- (a) To recommend to the Board the level and structure of salaries and remunerations for senior management and other executives and employees, as defined and determined by the Board.
- (b) To review annually the Company's remuneration and incentive programs. These programs must be designed to recognize a key personnel's contribution to the Company's performance and to motivate key personnel to pursue the long-term growth and success of the Company.

Composition and Term of Office

The Committee shall be composed of at least three (3) members of the Board, majority of whom shall be independent directors. The Chairman shall be an independent director.

The Chairman and members of the Committee shall be elected by the Board and shall serve until their successors are determined and qualified.

Meetings

The Committee will meet at least twice during the year or as often as it may consider necessary.

The Committee, through the Corporate Secretary or her authorized representative, shall keep the minutes of all its proceedings.

RISK OVERSIGHT COMMITTEE CHARTER

Purpose

This Charter establishes the authority and responsibilities conferred by the Board of Directors of AIG Philippines Insurance, Inc. (the "Company") on the Risk Oversight Committee (the "Committee").

Role

The role of the Committee is to assist the Board of Directors of AIG Philippines Insurance, Inc. in fulfilling its corporate goals and risk management responsibilities as defined by applicable laws and regulations as well as the Company's internal policies and regulations.

The Committee shall provide independent analysis, evaluations and recommendations on the Company's existing internal controls and processes, and shall assess the effectiveness and adequacy of its risk management.

The Committee shall assist management in its business decision making and extend support in order to make informed decisions on the extent and types of risks taken by the business units and by the Company as a whole.

Composition and Term of Office

The Committee shall be composed of three (3) members of the Board, one (1) of whom shall be an independent member.

The Chairman and members of the Committee shall be elected by the Board and shall serve until their successors are determined and qualified.

Meetings

The Committee shall meet at least once very quarter or as often as it considers necessary.

The Corporate Secretary or her duly authorized representative shall attend the meeting and take the minutes. The minutes shall be signed by the Chairman of the Committee and the Secretary.

ANNEX C

AIG PHILIPPINES INSURANCE MARCH 2015 AIG SHARED SERVICES - ASIA AIG SHARED SERVICES - TECHNOLOGY

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Barangay One AIG Almost at Full Completion

AIG, through its business units in the Philippines: AIG Philippines Insurance, AIG Shared Services – Asia and AIG Shared Services – Technology, has partnered with Habitat for Humanity to assist with long-term recovery and rebuilding efforts to affected communities from Typhoon Haiyan. In April of last year, through the collective efforts of the AIG global community, we were able to present a P16,200,000 million check to the organization.

It has been almost a year since then and we are pleased to share, on behalf of the Typhoon Haiyan Long-term Relief Efforts Committee, that the money we have donated will soon see its fruition. Barangay One AIG, physically located at Barangay Margen, Ormoc, Leyte, is at 98% completion. All structures are finished and painted. The remaining 2% is for the installation of electrical and toilet fixtures; these are scheduled to be installed upon unit turnover.

There are a total of 63 core housing units available for turnover, of which 22 families have been identified. These families will be part of the initial batch of turnovers set to happen sometime this summer.

The Metro Ormoc Community Cooperative (OCCCI) is working on identifying the remaining housing beneficiaries.

Stay tuned for updates on AIG's Haiyan relief efforts.

News Bulletin | March 2015

AIG PHILIPPINES INSURANCE AIG SHARED SERVICES - ASIA AIG SHARED SERVICES - TECHNOLOGY

Barangay Margen – A One AIG Habitat for Tyhpoon Haiyan Relief Beneficiaries





Almost two years have passed since Typhoon Haiyan devastated several parts of Central Visayas in the Philippines; and it's been over a year since AIG has extended financial assistance of \$360,000 to Habitat for Humanity Philippines to rebuild shelters for the survivors.

Late last month, we finally witnessed Habitat for Humanity's project come into fruition as AIG representatives from the three AIG entities in the Philippines – AIG Shared Services – Asia, AIG Shared Services – Technology and AIG Philippines Insurance – flew over to Ormoc City to formally turnover the 63 core housing units to its identified family beneficiaries. The beneficiaries were presented by certificates of ownership during the turn over ceremony. As a welcome gift, the beneficiaries were given welcome mats and school supplies for those with preschool children.

Representing AIG were: *Mark Lwin*, CEO (AIG Philippines Insurance); *Pamela Quioge*, Senior Assistant Vice President, F&A Production Support (AIGSS – Technology); *Jamaila*





Cahilig, Marketing Communications Officer, Corporate Communications (AIG Philippines Insurance); Diana Aguilar, Assistant Vice President, F&A Production Support (AIGSS – Technology) and Lawie Valles, Head of Portfolio Management (AIGSS – Asia). Charlie Ayco, Managing Director of Habitat for Humanity and representatives from The Metro Ormoc Community Cooperative (OCCCI) – who worked in identifying the beneficiaries – joined the AIG representatives at Brgy. Margen.

As Mark Lwin shares at the turnover ceremony, "What's really special about today is that this comes from the heart of AIG employees. What we have a passion for is the larger mission of AIG and that is to build safer and more resilient communities for the long term. This is only a beginning. We have a committee that worked through several phases of immediate relief partnership with Habitat for Humanity for building the homes.

Our next stage now is to provide you with programs and how else we can continue to be partners here at Brgy Margen"



News Bulletin | July 2015

You, AIG and Habitat for Humanity: Turning the Houses We Built Together into Homes

The devastation caused by Typhoon Haiyan a little over two years ago led to the formation of the One AIG Long Term Relief Efforts Committee, wherein its first initiative was to partner with Habitat for Humanity Philippines to rebuild shelters for the typhoon victims. Just last June, through this partnership, we turned over the AIG Community – *Barangay Margen* – with 63 houses to 63 families.

As we continue to support our brothers and sisters in Barangay Margen in regaining their footing, we are launching a Gift Giving Drive where AIG employees are given the opportunity to make the houses in Barangay Margen feel like homes this holiday season.

The Gift Giving Drive will be facilitated through SM's gift registry platform and will be available from **December 9, 2015 to December 20, 2015 only**. Below are the steps on how you can participate in this activity:

- 1) Log on to http://www.smgiftregistry.com/ or visit the SM Gift Registry counter of any SM Department Store within Metro Manila.
- 2) Provide the gift registry code **072003** or **AIG** in the Celebrant's Name field to view the list of items available.
- 3) For over the counter and online purchases, employees will be requested to present their company ID.
- 4) Once transaction is completed, scan or take a photo of the receipt and send it to corpcomm.phl@aig.com to confirm your purchase.

The items purchased will be delivered to the beneficiaries' houses by **December 28, 2015.** Gift givers may opt to include a special message to the gift recipient at the time of purchase.

Please note that this activity is <u>voluntary</u>. Should you choose to participate, you are free to choose the item and quantity. Employees who are in Leyte on the said date are also invited to join the gift giving event at Brgy. Margen.

Thank you for your continuous support.

One AIG Long Term Relief Efforts Committee

ANNEX D

2015 HR PROGRAM CALENDAR

Program Title	Target Audience	Duration	Schedule			
Customer-First						
Superior Service Culture	All Employees	2 days				
Investing in People						
Leadership Program	Leadership Programs					
Leading Others Mid Level Leadership	People Managers	3 days	June 3-5 Oct 26-28			
Leading Others First Time Leadership	People Managers	2 days	July 7-8 Aug 10-11 Sept 14-15			
Conducting Development Conversations	People Managers	1 day	May 14 June 29 June 30			
Managing Team Resilience	People Managers	1 day	May 18			
Core Skills Programs	5					
Executive Presentation Skills	People Managers	2 days	Mar 12-13 June 9-10 Oct 19-20			
Foundation Presentation Skills	People Managers	1 day	May 21 June 8 June 22 July 13			
Improving Personal Productivity	People Managers	1 day	June 22 Aug 24 Sept 28			
Increasing Personal Resilience	People Managers	1 day	May 11 Aug 5			
Diversity Programs						
Cultural Awareness (D&I)	All Employees	0.5 day				
Generational Diversity (D&I)	All Employees	0.5 day				
Unconscious Bias (D&I)	All Employees	0.5 day				
Regional Women's Forum (D&I)	Women	3 days				
Operating Integrity						
Managing People at AIG	People Managers	1 day	Jul 27 Jul 28			
Regional Onboarding	All New Joiners					
Business English	Country-Specific	24 hours				