



AIG Philippines Insurance  
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Dear Partners,

We continue to closely monitor the evolving COVID-19 situation globally and locally. AIG is committed to protecting the well-being of its colleagues, clients, policyholders, business partners and other stakeholders. As part of our business continuity plan and in line with the declaration of enhanced community quarantine in Luzon, AIG Philippines is working remotely until April 14, 2020.

AIG Philippines has structures and technologies in place to support our colleagues' ability to work from home and we expect minimal disruption in the way we provide our services. All channels of communication to your usual AIG Philippines contacts remain the same. You can also call us on +63 2 8878-5400 or email us at [callcenter.phl@aig.com](mailto:callcenter.phl@aig.com) or at [wecare.phl@aig.com](mailto:wecare.phl@aig.com).

We remain focused on the health and safety of our people and those around us, as well as continuing to serve the clients, policyholders and business partners who depend on us.

As our most valued partners, I am committed to keeping you informed during these challenging times.

Best Regards

Mark Lwin  
President and CEO  
AIG Philippines Insurance, Inc.